



Dispute Resolution Procedure



PARENT/COACH RELATIONSHIP

Both parenting and coaching are extremely difficult jobs. By establishing an understanding of each role, we are better able to accept the actions of the other and provide greater benefits to our children. As parents, when your children become involved in our program, you have a right to understand what expectations are placed on your child. This begins with clear communication from the coach of your child's program.

COMMUNICATION YOU SHOULD EXPECT FROM YOUR CHILD'S COACH:

(All coaches will hold parent meetings at the start of the season)

1. Philosophy of the coach.
2. Expectations the coach has for your child as well as all the players of the squad.
3. Locations and times of all practices and games.
4. Procedure should your child be injured during participation.
5. Discipline that result in the denial of your child's participation.

COMMUNICATION COACHES EXPECT FROM PARENTS

1. Concerns expressed directly to coach.
2. Notification of any schedule conflicts well in advance.
3. Specific concern in regard to a coach's philosophy and/or expectations.

As your children become involved in the football program of Shrub Oak Athletic Club, they will experience some of the most rewarding moments of their lives. It is important to understand that there also may be times when things do not go the way you or your child wishes. At these times, discussion with the coach is encouraged.

APPROPRIATE CONCERNS TO DISCUSS WITH COACHES

1. The treatment of your child.
2. Ways to help your child improve.
3. Concerns about your child's behavior

It is very difficult to accept your child not playing as much as you may hope. Coaches are responsible adults. They make judgment decisions based on what they believe to be the best for the team and all children involved. As you have seen from the list above, certain things can be and should be discussed.

ISSUES NOT APPROPRIATE TO DISCUSS WITH COACHES

1. Playing time
2. Team strategy
3. Play calling
4. Other student/athletes

DISPUTE RESOLUTION PROCEDURE

There are situations that may require a conference between the coach and the parent. These are to be encouraged. It is important that both parties involved have a clear understanding of the others' position. When these conferences are necessary, the following procedure should be followed to help promote a resolution to the issue of concern.

PROCEDURES TO FOLLOW TO DISCUSS A CONCERN WITH A COACH

1. Call or email the coach to set-up an appointment.
2. If the coach cannot be reached, call Dino Moundroukas, the Commissioner of Football. He will arrange the meeting for you.
3. Please do not attempt to confront a coach before or after a contest or practice. These can be emotional times for both the parent and the coach. Meetings of this nature do not promote resolution.

THE NEXT STEP

WHAT CAN A PARENT DO IF THE MEETING WITH THE COACH DID NOT PROVIDE A SATISFACTORY RESOLUTION?

1. Call the Commissioner to set up an appointment. The parent/guardian, coach and Commissioner will meet to discuss the problem.
2. At this meeting, the appropriate next steps can be determined.

IF THERE IS STILL NO SATISFACTORY RESOLUTION

A meeting will be held between the parents and the Director of Football

We hope the information provided will help to make you and your child's experience with the Shrub Oak Athletic Clubs Football Program less stressful and more enjoyable, as well as rewarding.

The Shrub Oak Football Coaching Staff